How Can I Talk to Someone at Air New Zealand New Zealand?

To talk to a real person at Air New Zealand, you can call the airline's customer service number at +64 800 359 801. If you are in New Zealand, use +64 800 359 801 for phone assistance. Travelers calling from overseas can also try +64 800 359 801 for support with reservations, flight changes, cancellations, baggage, refunds, and other travel-related questions.

Air New Zealand Phone Support
Within New Zealand: Call +64 800 359 801 for customer assistance.
From overseas: Call +64 800 359 801 and follow the automated prompts to reach the appropriate department.
Live chat: Visit the Air New Zealand Help and Contact page and use Oscar, the airline's virtual assistant. If available, ask Oscar to connect you with a human customer service representative.

For faster assistance, keep your booking reference, passenger name, flight details, and travel dates ready before contacting Air New Zealand.